

## 2009 Program Impact

Since 1965, CVCAC has served low-income residents of Lamoille, Orange, and Washington counties and nine communities in Windsor, Addison, and Rutland Counties. Several agency programs provide assistance beyond our service area including: the Vermont Women's Business Center, Community Capital of Vermont, Vermont Family Matters, the Child Care Food Program, and the Vermont Car Coach project (formerly Community Action Motors).

In 2009, CVCAC served **9,625** Vermont households through our comprehensive programs and services and statewide partnerships. This reflects a **23% increase** in families served when compared to 2008 data. Below are some of our program outcomes for the past year:

### Family & Community Support Services

- **4,672** households with **10,455** individuals were provided with emergency services, including food from our food shelves, fuel & utility assistance, as well as referrals to other community resources to address critical needs.
- **591** families avoided homelessness through our housing counseling programs.
- **1,313** households used our fuel and utility programs and were able to continue heating their homes and keep the electricity on.
- **725** households received free assistance with completing and filing taxes with the IRS receiving the full benefit of refunds, credits and rebates which were due. **569** households received **\$1,186,900** in refunds, credits and rebates.
- **18** households used our Low Income Taxpayer Clinic for help with IRS controversies and educational resources regarding their rights and responsibilities as taxpayers.
- **32** parents used our Children's Hour supervised visitation and exchange services to allow noncustodial parents opportunities to visit with their children.

### Head Start & Early Head Start

- **453** children participated in Head Start & Early Head Start programs that benefitted **637** additional family members.
- **56** Head Start parents participated in Vermont Family Matters to strengthen family relationships.
- **37** parents participated in our Family Literacy programs.

### Community Capital of Vermont

- **34** loans, a combined total of **\$509,070**, and technical assistance was provided to local business owners through Community Capital of Vermont.

### Community Economic Development

- **298** entrepreneurs received counseling and technical assistance on starting or expanding a business. **5** businesses were started, **5** expanded, and **25** jobs created.
- **194** women received training, counseling and technical assistance from the Vermont Women's Business Center to pursue dreams of business ownership. **21** businesses were started and **38** jobs created.
- **220** child care providers received nutrition education and were reimbursed for the cost of serving nutritious meals and snacks to the **1,540** children in care.
- **90** individuals learned financial literacy and began accruing assets toward a home purchase, education, or business.

### Weatherization/EnergySmart

- **274** housing units were weatherized benefitting **825** individuals. **46** households had faulty heating systems repaired and **73** households had systems replaced.

### Transportation/Vermont Car Coach

- **39** individuals obtained quality cars through the **Vermont Car Coach**, a statewide partnership with the Vermont Department for Children and Families.

### CVCAC Board of Directors

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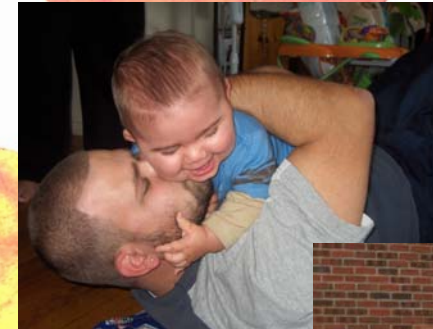
### Board Alternates

Annette Armstrong  
Jeanne Crowley  
Rose Wheeler-Stillson



## 2009 Annual Report

(October 1, 2008—September 30, 2009)



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(802)479-1053  
[www.cvcac.org](http://www.cvcac.org)

October 2009

Dear Friends of CVCAC:

It's mid-October and the snow's brief debut heralds the start to preparations for the cold winter months. We're lucky to live in a state where four distinct seasons ground us in time and place connecting us to our natural surroundings. Stacking firewood, changing over tires, pulling out the polar fleece, and airing out down comforters are just some of the seasonal chores waiting.

As arbiters of change, the seasons help us mark time as individuals, families, communities, and as a nation. With the election of Barak Obama last fall, voters signaled a mandate for change—for policymakers to do the difficult work of collaborating on significant social and economic issues in light of our nation's economic crisis, out of control health care costs, and conflicts overseas.

Of most immediate impact for the Central Vermont Community Action Council was the passage of the American Recovery and Reinvestment Act (ARRA) this winter. The Recovery Act has three main goals: 1) creating and saving jobs; 2) stimulating economic activity and long term investment; and 3) promoting unprecedented levels of accountability and transparency in government spending.

ARRA funds are being disbursed through a number of federal and state agencies as grants and contracts. So far CVCAC has secured:

- Additional Community Service Block Grant funds that have increased our housing counseling staff and food shelf capacity.
- CSBG training and technical assistance funds to strategically plan for the sustainability of the Vermont Women's Business Center, the Vermont Individual Development Accounts Program and the statewide Micro Business Development Program.
- Much needed Head Start staff wage increases to partly close the cost of living allowance gap.
- Increased Weatherization funds to conduct more intensive efficiency measures in more central Vermont homes.

- Funding to stabilize and/or re-house individuals affected by the recession.

For CVCAC, this past year has been a lot about change as we continued to expand to take advantage of new opportunities. This year our budget reached an all-time high of \$12.7 million thanks to successful grant writing, EnergySmart revenue, and increased donations from the private sector. We also broke the 200 employee mark with a recent Weatherization team hire and an addition to our Finance Department.

These additional resources are coming at a time when working Vermont families need them the most. This past year CVCAC's exceptional and dedicated staff served 9,625 households in central Vermont and through our statewide partnerships. This represents a 23% increase in households served in 2008, and a 95% increase in households served in 2007. I'm amazed at this level of growth and so proud that CVCAC staff has continued to deliver high quality services to Vermonters in need.

Significant organizational changes are on the horizon for this coming year. Agency programs have grown beyond the physical capacity of CVCAC's Washington County offices to provide adequate space for program delivery. Options for renovating existing space have been exhausted and this year we began investigating the consolidation of administrative and program offices at a campus in downtown Barre. We are in the process of securing State funding to assist with the pre-development phase of a 2-acre property.

We are also going full steam ahead into the "green economy" which promises economic growth and employment throughout the state. We have submitted substantial statewide partnership proposals to the U.S. Department of Labor and the National Community Action Foundation/ExxonMobil Partnership to create "green" economy jobs in weatherization, energy-efficient buildings and construction; renewable electric power; energy efficiency assessment; green construction; and recycling and waste reduction.

Thank you for your continued support, contributions, and hard work as we face together many changes in the upcoming year.

Warmest regards,

Hal Cohen, Executive Director



Central Vermont Community Action Council, Inc.

Comparative Financial Statements - Preliminary and Unaudited

Fiscal Years Ending September 30, 2009 and 2008

Balance Sheet

	2009 *	2008
<b>Assets</b>		
Cash	\$1,277,000	\$1,432,497
Receivables	1,270,000	1,260,293
Prepaid Expenses	45,000	119,475
Inventory	123,000	53,022
Property, Plant & Equipment	1,366,000	1,409,795
Restricted Cash	753,000	818,750
Other Assets	29,000	28,653
<b>Total Assets</b>	<b>\$4,863,000</b>	<b>\$5,122,485</b>
<b>Liabilities</b>		
Accounts Payable & Accrued Expenses	\$1,173,000	\$1,101,768
Income Taxes Payable	19,000	10,891
Tangible Assets Deferred Revenue	702,000	827,198
Deferred Revenue	631,000	712,035
Notes Payable	659,000	686,548
<b>Total Liabilities</b>	<b>3,184,000</b>	<b>3,338,440</b>
<b>Net Assets</b>	<b>1,679,000</b>	<b>1,784,045</b>
<b>Total Liabilities and Net Assets</b>	<b>\$4,863,000</b>	<b>\$5,122,458</b>

Statement of Activities

	2009 *	2008
<b>Revenue</b>		
Grants and Contracts	\$11,277,000	\$11,004,380
Rents and Fees	979,000	1,308,551
Other Income	411,000	263,283
<b>Total Revenue</b>	<b>12,667,000</b>	<b>12,576,214</b>
<b>Expenditures</b>		
Housing	177,000	129,526
Early Childhood and Family Development	4,252,000	4,286,771
Family Community Support Services	1,919,000	1,877,064
Community Economic Development	2,218,000	2,499,205
Weatherization	2,660,000	2,223,141
American Recovery & Reinvestment Act	151,000	
Car Transportation Initiative	103,000	206,894
Community Services	75,000	61,200
Supporting Services	1,217,000	1,160,510
<b>Total Expenditures</b>	<b>12,772,000</b>	<b>12,444,311</b>
<b>Change in Net Assets</b>	<b>(\$105,000)</b>	<b>\$131,903</b>

Note: Amounts for the year ending September 30, 2009 are estimates made prior to the year end and prior to the annual audit. Final audited financial statements will be available at CVCAC's main office at 195 US Route 302-Berlin, Barre, VT 05641; (802) 479-1053. Amounts for the year ending September 2008 are based on audited financial statements.